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Introduction

This webinar, **Building Relationships** with Your State Medicaid Agency to Improve HIV and Opioid Use Disorder Care, will provide participants with an opportunity to learn about an overview of the role that Medicaid can play in strengthening HIV and OUD service delivery and financing opportunities, and hear from two states, Rhode Island and Virginia, to learn about their approaches to optimizing relationships with their states' Medicaid agencies.

By the end of this webinar, participants will be able to:

- Recognize the value of connecting with their state's Medicaid agency in terms of service delivery and enhancing efficacy of systems of care
- Describe ways in which two other states have formed relationships across the HIV Program, Behavioral Health Program, and Medicaid to create financing opportunities for HIV and OUD community-based services
- **Develop initial ideas** on how their agencies can connect with Medicaid

The HRSA-funded initiative Strengthening Systems of Care for People with HIV and Opioid Use Disorder (OUD) project provides technical assistance (TA) to enhance system-level coordination and networks of care among Ryan White HIV/AIDS Program (RWHAP) recipients and other federal, state, and local entities. The purpose of this initiative is to ensure that people with HIV and OUD have access to care, treatment, and recovery services that are coordinated, client-centered, and culturally responsive.

JSI Research & Training Institute, Inc. (JSI) is working with the following nine states participating in the initiative: Arizona, Iowa, Louisiana, Massachusetts, New Jersey, Rhode Island, Utah, Virginia, and Washington. JSI is partnering with NASTAD to implement this initiative, with subject matter expertise from Boston Medical Center. All state partners are invited to attend quarterly cross-state webinars.

Presenters

JASON LOWE, MSW, is the SUPPORT Act Grant Manager in the Division Behavioral Health at the Virginia **Department of Medical Assistance** Services (DMAS is the state agency that administers Medicaid in Virginia). He earned his Master's of Social Work degree with a focus on administration and policy from Virginia Commonwealth University. He has more than 15 years of experience in the public and private sector, primarily focused on substance use disorders and harm reduction. He has managed small and large grants for multiple state agencies and is certified as a professional in healthcare quality.

He created and developed REVIVE!, Virginia's naloxone distribution program, one of the first state-level Opioid Education and Naloxone Distribution (OEND) programs in the country. As SUPPORT Act Grant Manger, Jason continues to pursue his passions of supporting individuals with substance use disorders by strengthening harm reduction, expanding access to treatment, and celebrating individuals in their recovery journey.

Jason can be reached at jason.lowe@dmas.virginia.gov

AMY KILLELEA, JD, is owner of Killelea Consulting, providing public health policy and financing expertise to governmental public health agencies, non-profits, payers, and providers. Focus areas include: public and private insurance coverage, public health and health care financing strategies, and medication access and pricing. Most recently, Amy worked for nearly nine years at NASTAD (National Alliance of State & Territorial AIDS Directors), leading the organization's policy, health care access, and healthcare financing activities, including overseeing technical assistance and capacity building assistance for HIV and hepatitis health department programs and developing recommendations to inform state and federal policy. Amy has a B.A. from Smith College and J.D. from Georgetown University Law Center.

Amy can be reached at amyk@killeleaconsulting.com

Presenters cont.

PAUL LOBERTI, MPH, serves as an Administrator for Medical Services with the Rhode Island Medicaid Division in the Rhode Island Executive Office of Health & Human Services. He works with a dynamic team of colleagues as Project Director of the Ryan White Part B grant, and is Director of the HIV Provision of Care & Special Populations Unit as well as the Direct and Founder of a unique project called RI HIV CoEXIST. He is the Director Emeritus of the RI Health System Transformation Program.

In his former role at the Rhode Island Department of Health, he served as the Chief Administrator of the Office of HIV/AIDS and Viral Hepatitis for over fifteen years. He also directed efforts of the Office of Communicable Diseases at the Department of Health. He has been working in public health and health administration for over 30 years. He received his Master of Public Health degree from Boston University School of Medicine/School of Public Health, with a specialty in Social and Behavioral Sciences.

Paul can be reached at Paul.loberti@ohhs.ri.gov LINDA MAHONEY is a Licensed Chemical Dependency Clinical Supervisor, with a Level II ACDP certification in the field of substance abuse treatment. She has been a clinician in the Behavioral Health field since 1986. For the last six years, Mrs. Mahoney has been the Administrator for the Behavioral Health unit at the R.I. Department of Behavioral Health, Developmental Disabilities and Hospitals (BHDDH).

Prior to her work at the state level, Mrs. Mahoney was the Clinical Director of a 32 bed Substance Abuse Detox program and was the Director of four behavioral Health Out-Patient clinics located across RI. For 13 years she served as a Clinical Director for Caritas Inc. and eventually was asked to become the Chief **Executive Officer. Mrs. Mahoney has** trained many new counselors over her years in the field of substance abuse, working in conjunction with the URI Marriage and Family Therapy program and the CCRI Nursing programs. In her 31 years of experience she has authored published studies on Adolescents Substance Use, Peer Recovery Systems using the Emergency Room and How RI has addressed the opioid crisis.

Linda can be reached at linda.Mahoney@bhddh.ri.gov





Strengthening Systems of Care: BUILDING RELATIONSHIPS WITH YOUR STATE MEDICAID AGENCY TO IMPROVE HIV AND OUD CARE

April 8, 2021

JSI 🦄 NASTAD

Can you hear us?



The audio is being shared via your computer or telephone. Please mute your line.



Please do not place the call on hold. Many phones have hold music.



If you're having audio problems, please chat the host. Call-in number: 1 312 626 6799 Meeting ID: 973 0955 4014 Password: 510577

Please note this call will be recorded.

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SLIDES 3-4

How to ask a question or share a comment

- Please unmute your zoom computer audio or phone line to ask a question.
- You can also use the chat box on the Right-hand side of your screen to chat a question or comment to us.
- If you dial in by phone, please be sure to enter your participant ID.

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LEARNING OBJECTIVES

By the end of the webinar, participants will be able to:

 Recognize the value of connecting with their state's Medicaid agency in terms of service delivery and enhancing efficacy of systems of care

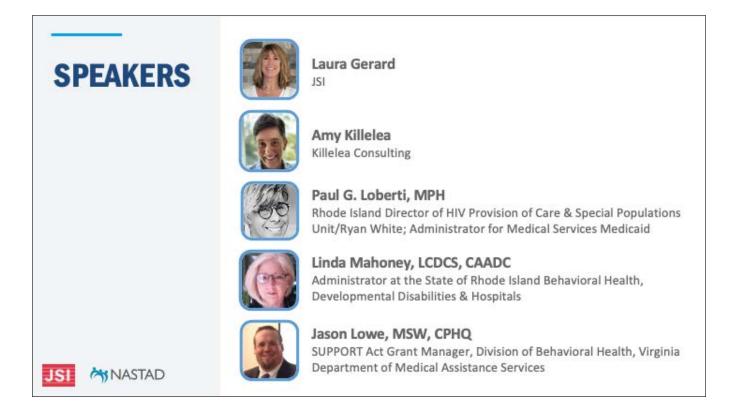
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- Describe ways in which two other states have formed relationships across the HIV Program, Behavioral Health Program, and Medicaid to create financing opportunities for HIV and OUD community-based services
- o Develop initial ideas on how their agencies can connect with Medicaid

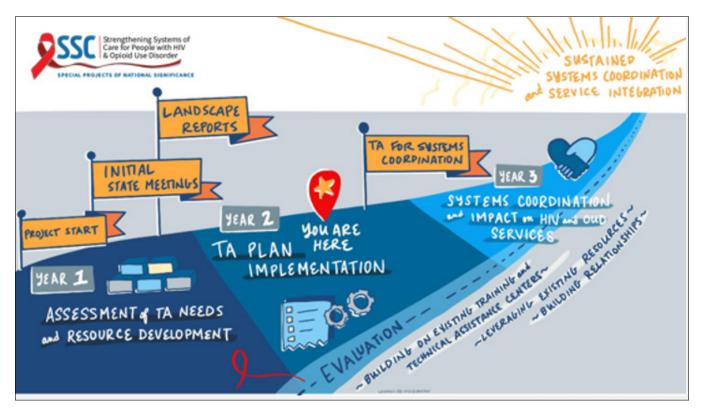
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SLIDES 5-6

AGENDA	 Introductions
	 Project and Content Background
	 Virginia: Virginia Community-Based Harm Reduction Services
	 Rhode Island: Peer Recovery Specialists
	 Questions and Discussion
JSI MNASTAD	



SLIDES 7-8

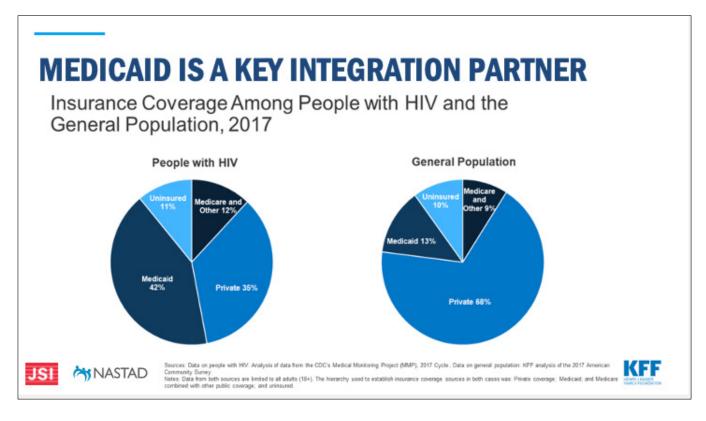


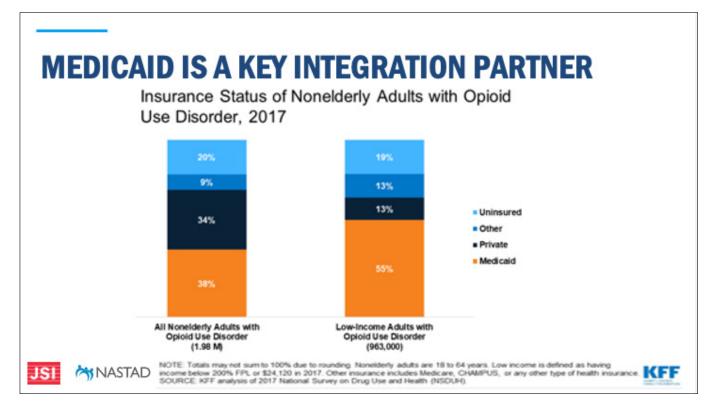
STRENGTHENING SYSTEMS OF CARE INITIATIVE • Enhance system-level



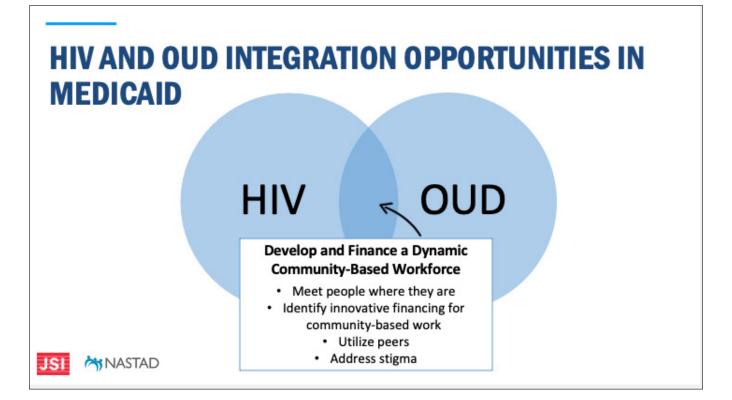
- Enhance system-level coordination and networks of care among Ryan White HIV/AIDS Program (RWHAP) recipients and other federal, state, and local entities
- Ensure that people with HIV and OUD have access to care, treatment, and recovery services that are coordinated, client-centered, and culturally responsive
- HRSA HIV/AIDS Bureau Special Projects of National Significance (SPNS)
- Nine state partners
- Three year project (2019-2022)

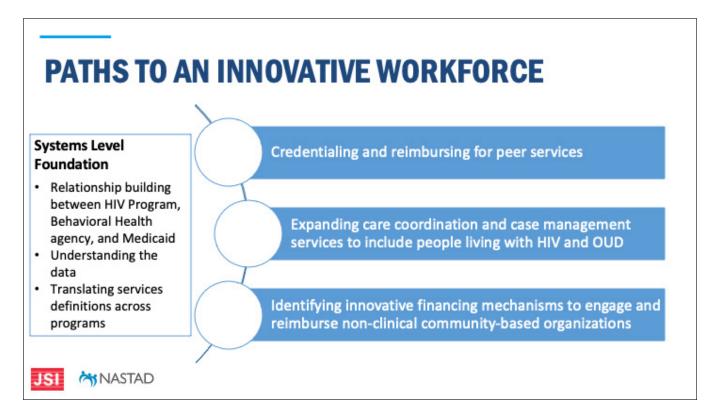
SLIDES 9-10





SLIDES 11-12





SLIDES 13-14

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SLIDES 15-16

Introduction and Background

In Virginia, Medicaid is administered by the Department of Medical Assistance Services

Medicaid is the single largest payer of substance use disorder treatment services in Virginia

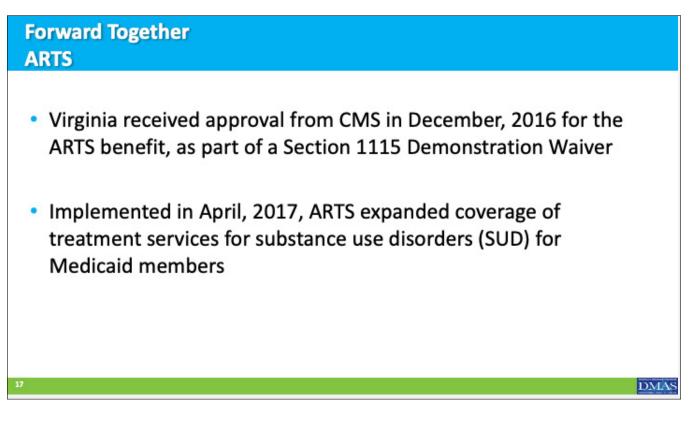
Nationwide, Medicaid is the single largest payer of behavioral health services, and continues to pay a larger share of substance use disorder services

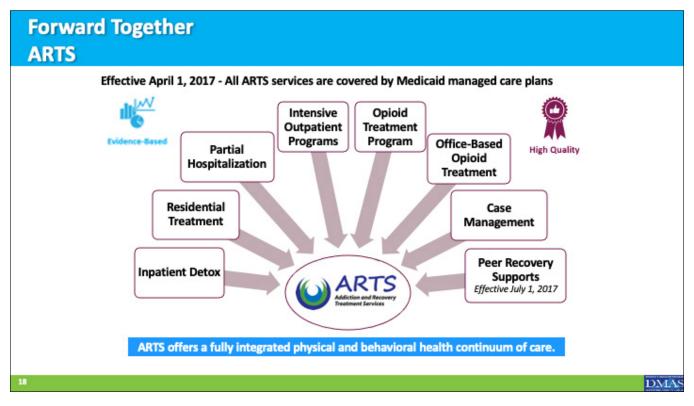
Overview

- Four key components critical to Virginia's progress:
 - Addiction and Recovery Treatment Services (ARTS) Benefit
 - Medicaid Expansion
 - Substance Use-Disorder Prevention that Promoted Opioid Recovery and Treatment for Patients and Communities (SUPPORT) Act Grant
 - Practicing our values

DMAS

SLIDES 17-18





SLIDES 19-20

Forward Together

ARTS

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Number of Members who use ARTS	2017	2018	2019	Percentage change, 2017 to 2019
Members who had any ASAM level of service	17,120	25,923	46,520	172%
ASAM Level 0.5, Early Intervention	498	710	2,288	359%
Office-Based Opioid Treatment/ Outpatient Treatment Providers	630	3,686	9,558	1417%
ASAM Level 1, Outpatient Services	12,208	18,498	34,077	179%
ASAM Level 2, Intensive Outpatient/Partial Hospitalization	1,115	1,807	4,096	267%
ASAM Level 3, Residential/Inpatient Services	388	1,049	3,483	798%
ASAM Level 4, Medically Managed Intensive Inpatient Services	2,350	4,441	9,569	307%
Peer Recovery Support	67	320	775	1057%
Substance Use Case Management	2,483	6,038	13,604	448%
Substance Use Care Coordination at Preferred OBOTs	209	1,024	4,048	1837%

DMAS

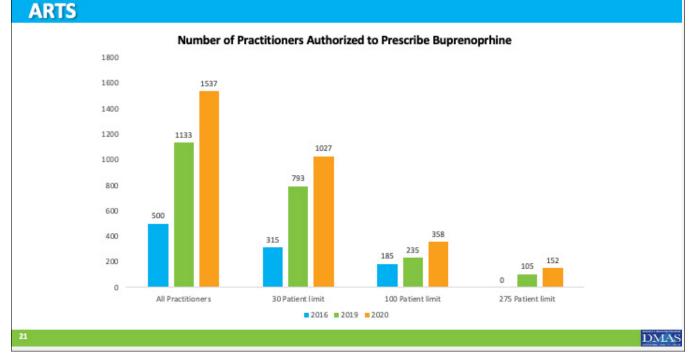
Forward Together ARTS

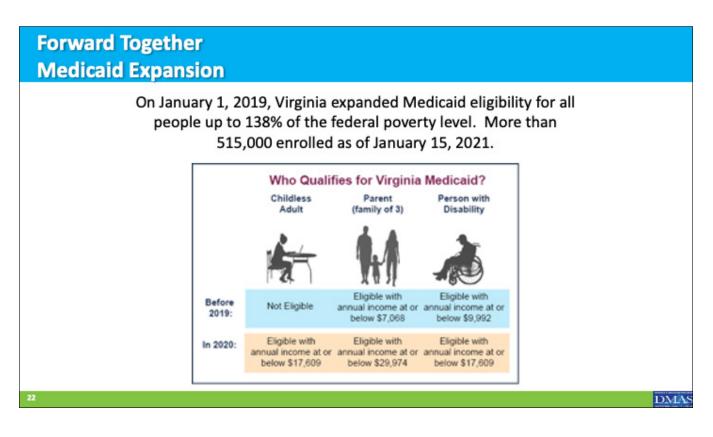
Provider Type	# of Providers Before ARTS	ARTS Year 3
Inpatient Detox (ASAM 4)	N/A	103
Residential Treatment (ASAM 3)	4	92
Partial Hospitalization Programs (ASAM 2.5)	N/A	22
Intensive Outpatient Programs (ASAM 2.1)	49	136
Opioid Treatment Programs	6	40
Preferred Office-Based Opioid Treatment Providers	N/A	164
Outpatient practitioners billing for ARTS services (ASAM 1)	1,087	4,079

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SLIDES 21-22

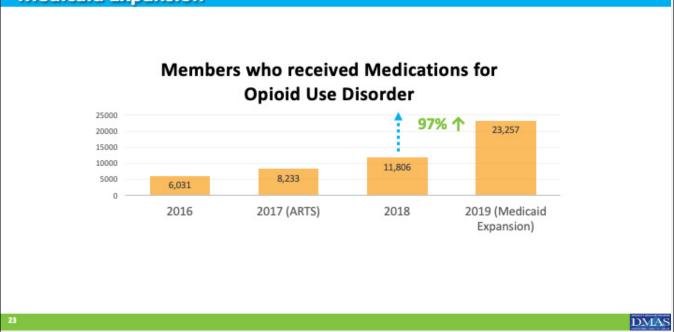
Forward Together





SLIDES 23-24

Forward Together Medicaid Expansion



Forward Together SUPPORT Act Grant

Notice of Award: September 18, 2019

Period of Performance: September 30, 2019 to September 29,

2021 (Including 6 month extension)

Approved Budget: \$4.8 million

Goal: Increase capacity of Medicaid providers to deliver SUD treatment and recovery services

Components

- 1. Need assessment
- 2. Strengths-based assessment
- 3. Activities to increase provider capacity

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SLIDES 25-26

Forward Together SUPPORT Act Grant

Virginia Medicaid's SUPPORT Act Grant Goals:

- Learn from Addiction and Recovery Treatment Services (ARTS) benefit program
 - Appreciate successes
 - Learn from challenges
- Decrease barriers to enter workforce
- Focus on specific subpopulations
 - Members who are/have experienced the legal/carceral system
 - Members who are pregnant and parenting
- Maintain our core values
 - Person-centered, strengths-based, recovery-oriented

Forward Together SUPPORT Act Grant

Our Team

- Alyssa Ward, Ph.D., LCP, Director, Division of Behavioral Health
- Ashley Harrell, LCSW, Project Director & ARTS Senior Program Advisor
- Jason Lowe, MSW, CPHQ, Grant Manager
- Christine Bethune, MSW, Grant Coordinator
- Paul Brasler, MA, MSW, LCSW, Behavioral Health Addiction Specialist
- John Palmieri, Data Analyst
- Tiarra Ross, Senior Budget Analyst
- Trenece Wilson, Policy and Planning Specialist
- Adam Creveling, MSW, CPRS, Grant Program Specialist

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SLIDES 27-28

Forward Together SUPPORT Act Grant

> Initial Grant proposal included partnership with Virginia Hospital and Healthcare Association to implement medication for opioid use disorder and peer recovery services in five emergency departments across the Commonwealth.

> > DMAS

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Forward Together SUPPORT Act Grant

COVID required comprehensive review of grant efforts to address emergent needs and take advantage of increased flexibilities around telehealth.

This new landscape provided opportunities for novel and creative approaches to addressing longstanding barriers to accessing healthcare system and engaging in treatment.

This has also allowed Grant team to provide funding and support to providers and organizations who have not worked closely with DMAS in the past.

SLIDES 29-30

Forward Together SUPPORT Act Grant

Virtual Bridge Clinics

Utilizing telehealth flexibilities, DMAS is supporting the creation and expansion of virtual bridge clinics at two emergency departments (EDs) in Virginia.

Program goals:

- Support starting buprenorphine treatment in ED settings (prescription, not just administration)
- Provide tools to enhance virtual post-visit follow-up
- Strengthen treatment coordination with community providers

Forward Together SUPPORT Act Grant

Subaward Program

Small (~\$50k) awards to multiple agencies around Virginia to support telehealth, harm reduction, co-located HIV/HCV/OUD care.

Program goals:

- Establish relationship with smaller/newer organizations who may not have worked with DMAS or other government funders before
- Focus on under-resourced communities and communities of color



SLIDES 31-32

Forward Together SUPPORT Act Grant

Harm Reduction

Provide funding to Virginia Department of Health comprehensive harm reduction programs.

Program goals:

- Novel engagement with people who utilize harm reduction services
- Preemptive Medicaid enrollment
- Telehealth for starting buprenorphine treatment
- Allows organizations to prioritize other resources

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Forward Together SUPPORT Act Grant

Peer Recovery Support Services

Support opportunities for implementation and expansion of peer recovery support services in existing and novel settings.

Program goals:

- Moving conversation from conceptual to operational
- Embedding peers in EDs and legal/carceral settings
- Helping providers address issues around PRS implementation
 - Technical Assistance Opportunities
 - PRS Symposium

SLIDES 33-34

Forward Together SUPPORT Act Grant

Obstacles and Opportunities

For our partners:

- Deserved distrust of government and DMAS
- Overcoming administrative burdens
- Navigating policy/regulation/law

For DMAS

- Stigma around Harm Reduction
- Appreciating front-line challenges
- Respecting experience and expertise of community and providers

For everyone:

- Stigma around substance use disorders
- Collaborating with large corporations hospitals/health groups and managed care organizations (MCO)
- Regulatory and legal limitations reimbursement rates, administrative requirements, protecting PHI/PII and other privacy considerations

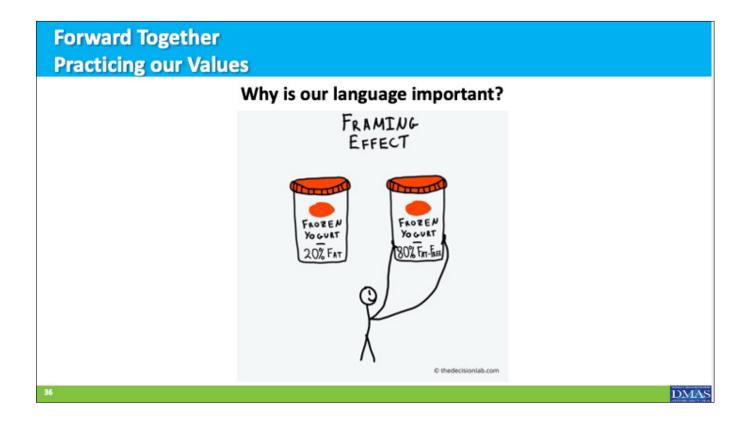
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SLIDES 35-36

Forward Together Practicing our Values

We strive to practice our values.
Person-First
Strengths-Based
Recovery-Oriented
We honor our team members' passions.
Harm Reduction
Journey of Recovery
Professional Standards
35 DMAS



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SLIDES 37-38

Forward Together Practicing our Values

Why is this important?

When our language embraces **strength**, we frame the people we work with as **survivors who have endured**.

When our language embraces weakness, we frame the people we work with as lesser and in need of our assistance.

Forward Together Practicing our Values

Thank you for listening!

Jason Lowe, MSW, CPHQ SUPPORT Act Grant Manager Virginia Dept. of Medical Assistance Services jason.lowe@dmas.virginia.gov

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https://emergency.cdc.gov/han/2020/han00438.asp

DMAS

DMAS

SLIDES 39-40

Building Relationships with Rhode Island Medicaid to Improve OUD (BH) and HIV Care



Linda Mahoney, LCDCS, CAADC

- Administrator II Behavioral Health, Developmental Disabilities & Hospitals (BHDDH)
- > State Opioid Treatment Authority
- > (NASADAD NTN President)



Paul G. Loberti, MPH

- Director HIV Provision of Care & Special Populations Unit/Ryan White
- Administrator for Medical Services Medicaid

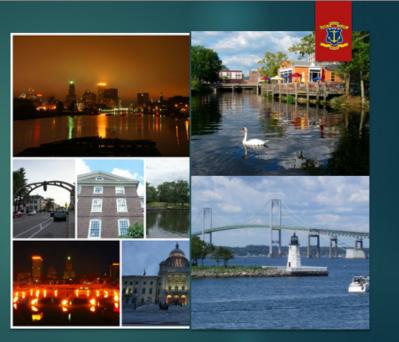




SLIDES 41-42

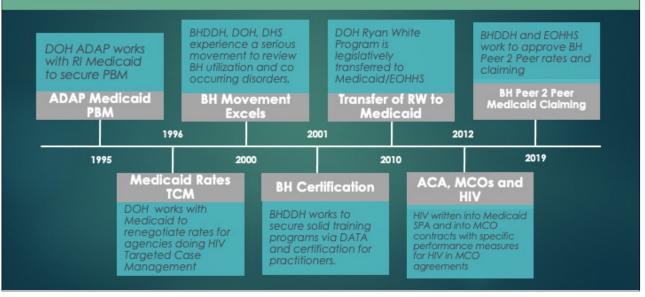
RI Facts

- Smallest state in USA
- The first people to live in what's now Rhode Island are thought to have arrived at least 30,000 years ago.
- Thousands of years later, <u>Native</u> <u>American tribes</u> such as the Narragansett, <u>Wampanoag</u>, and Niantic lived in the area and are still present today.
- In 1776 Rhode Island became the first colony to <u>declare</u> <u>independence</u> from <u>Great Britain</u>. But it was the last of the original thirteen colonies to ratify (or sign) the U.S. Constitution in order to join the Union.
- Rhode Island's delegates insisted that the Bill of Rights, which guarantees certain freedoms, be added to the Constitution before they'd sign.



Building Relationships with Rhode Island Medicaid to Improve OUD (BH) and HIV Care

Milestones



SLIDES 43-44

BHDDH, Ry	an White and Medicaid		
		Creation of Mobile HIV-BH Unit for OUD, HIV & MAT	
	Interagency Team Build (BHDDH, EOHHS)		
BH Integration and Grants for HIV		Ryan White and BHDDH Data Exchange for PLWH and OUD	

RI Community Recovery

Community recovery is more than the personal recovery of community members; it involves **strengthening the connective tissue between those with and without such problems** while restoring and sustaining the quality of community life.

SLIDES 45-46

Community Recovery

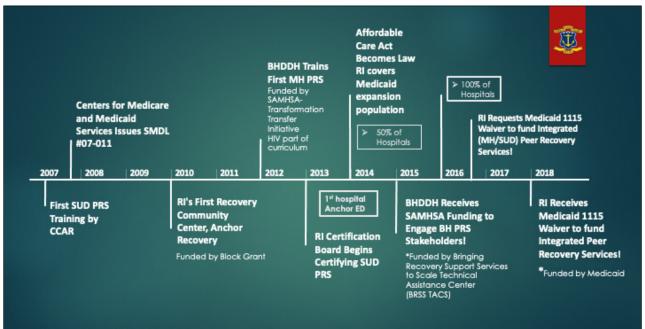


Beyond Brick and Mortar

- Mobile Inductions
- Opioid Overdose Solutions Grant
- Naloxone, fentanyl strips, resources
- Media Campaign
- Positive Adult mentors-Peers
- HIV, Hep C testing and resources

Connectedness of BHDDH EOHHS, HIV, Community Agency, URI





History Related to Peer Based Recovery Support Services

SLIDES 47-48

Major Accomplishments

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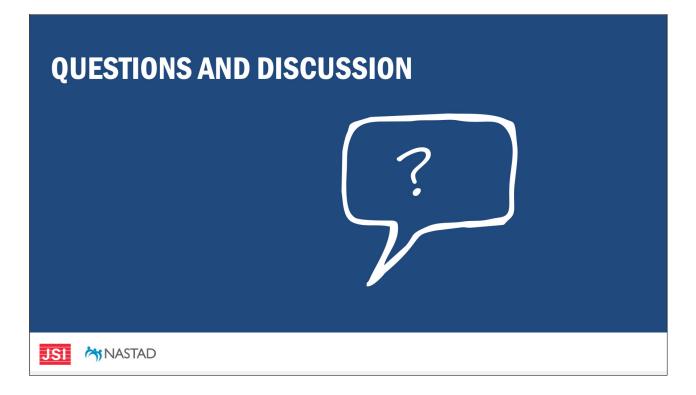
- Recovery Oriented Measures Survey (ROMS)
- PRS Certification Exam Study Guide
- Integrated (MH + SUD) training and certification process
- URI studying efficacy of RI Peer Recovery Specialist infrastructure
- Medicaid Reimbursement for 1:1 and group services
- Training for PRS Supervisors
- BHDDH Provider Certification Process for Peer Services (HIV classes mandated)
- Community Health Workers and Peer Trainings

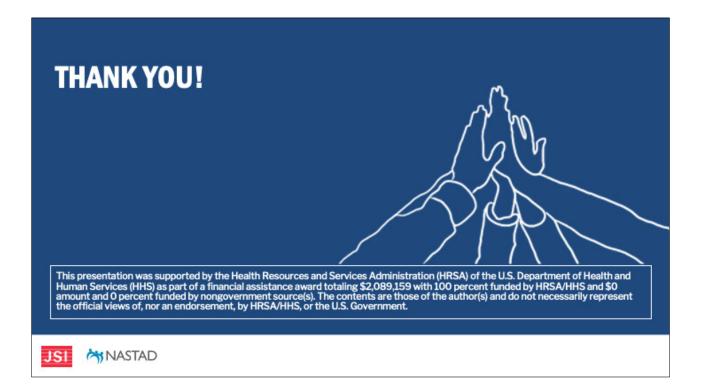


First Integrated PRS Graduating Class, June 2015 @ PSN

Who is eligible for PBRSS through Medicaid? Mental Health or **Medicaid eligible** 18 or older Substance Use Disorder Not enrolled in any service Need support to in which peer service is already provided as part of a bundled rate Not being funded maintain stability through another and Health in This includes CSP clients in source community IHH or ACT!

SLIDES 49-50





Discussion Questions

As you reflect on the presentations following the webinar, the following prompts may serve to facilitate discussions and identify opportunities for collaboration between state Medicaid programs, substance use treatment organizations, and HIV prevention and care service providers. *There is no need to prepare answers to these questions before the webinar*.

- What do your state's data (including HIV surveillance, RWHAP, behavioral health, or Medicaid data sources) tell you about the relationship between Medicaid, HIV, and OUD? What Medicaid data in particular would be helpful as you consider partnerships?
- How would identifying a Medicaid financing mechanism help syringe services programs and other harm reduction providers to remain sustainable and/or expand?
- What types of services do harm reduction organizations in your state provide that might be most relevant to Medicaid (e.g., services that are disproportionately used by Medicaid beneficiaries or that might help Medicaid programs and plans provide more cost-effective and efficient care and services to beneficiaries)?

- Are there champions in your state's Medicaid agency or existing partnerships and initiatives that might facilitate a conversation about expanding a harm reduction workforce in your state? How might the RWHAP in the state pursue these partnerships?
- What are some of the challenges in pursuing policies that provide Medicaid reimbursement for harm reduction services and providers, including peers? What do you anticipate community response might be?

Glossary of Terms

- Antiretroviral therapy (ART) a combination of medications used to treat HIV. ART blocks HIV replication, decreasing the amount of HIV in blood and other bodily fluids.
- Addiction and Recovery Treatment Services (ARTS) - approved by CMS as part of a Section 1115 Demonstration Waiver to expand coverage of treatment services for substance use disorders for Medicaid members.
- Bio, Psycho, Social Assessments

 an assessment of questions that determines psychological, biological, and social factors that could be contributing to a person's problem or problems.
- Care Continuity (or continuity of care) the process by which an individual and their care team are cooperatively involved in ongoing health care management toward the shared goal of high-quality, costeffective medical care.
- Care Coordination a required component of Medicaid health homes that includes organizing patient care activities and sharing information across a care team that includes both clinical and social services providers.

- Office-Based Opioid Treatment (OBOT) - integrates medications for opioid use disorder (MOUD) with treatment for other behavioral and physical health conditions by incentivizing increased use of care coordination services.
- Pharmacy benefit managers (PBM)

 third party administrators that perform a variety of medicationrelated financial and clinical services for Medicaid programs and help states administer the pharmacy benefit (definition taken from Kaiser Family Foundation).
- Section 1115 Waiver Section 1115

 of the Social Security Act gives the
 Secretary of Health and Human
 Services authority to approve
 demonstration projects that allow
 states flexibility to test different
 approaches to promoting the
 objectives of the Medicaid program.
 Under these waivers, states can
 bypass certain federal Medicaid
 requirements in order to implement
 innovative approaches to coverage.

Glossary of Terms cont.

- State Plan Amendment (SPA) every state has a formal Medicaid
 State Plan that outlines how the
 state administers its Medicaid
 program. States are allowed to
 submit SPAs as they make any
 changes to these plans, for instance
 adding optional services. SPAs do
 not require waiver of any federal
 Medicaid requirements.
- Substance Use-Disorder **Prevention that Promoted Opioid Recovery and Treatment** for Patients and Communities (SUPPORT) Act Grant - a 2018 law, a section of which directed CMS to award \$50 million to 15 states to increase the capacity of Medicaid providers to deliver substance use disorder (SUD) treatment and recovery services through an ongoing assessment of SUD treatment needs; training and technical assistance for providers; and a focus on subpopulations with unique treatment needs.
- Targeted case management (TCM) - services covered by Medicaid to assist individuals to gain access to needed medical, social, educational, and other services. TCM is usually limited to Medicaid beneficiaries with a specified condition.
- Transitional Housing a supportive – yet temporary – type of accommodation that is meant to bridge the gap from homelessness to permanent housing by offering structure, supervision, support, life skills, and in some cases, education and training.
- Viral suppression when ART reduces a person's HIV viral load to an undetectable level. Viral suppression does not mean a person is cured; HIV still remains in the body.

Acronym List

ACA - Affordable Care Act

ADAP - AIDS Drug Assistance Program

AIDS - acquired immunodeficiency syndrome

ARTS - Addiction and Recovery Treatment Services

BH - behavioral health

BHDDH - RI Behavioral Healthcare Developmental Disabilities & Hospitals

CLTC - Correctional Linkage to Care

CMS - Centers for Medicare and Medicaid Services

DOH - Department of Health

DMAS - Department of Medical Assistance Services

DPH - Department of Public Health

ED - emergency department

EOHHS - RI Executive Office of Health & Human Services

HAB - HIV/AIDS Bureau (of HRSA)

HCV - hepatitis C virus

HIV - human immunodeficiency virus

HRSA - Health Resources and Services Administration

JSI - JSI Research & Training Institute, Inc.

MAT - medications for addiction treatment (also referred to as MOUD [medications for opioid use disorder] or medication) MCM - medical case management MCO - managed care organization MH - mental health

MOUD - medications for opioid use disorder (also referred to MAT [medications for addiction treatment] or medication)

OBOT - Office-Based Opioid Treatment

OUD - opioid use disorder

PBM - pharmacy benefit manager

PLWH - people living with HIV

PRS - peer recovery support

RWHAP - Ryan White HIV/AIDS Program

Rx - prescription

SPNS - Special Projects of National Significance

SSC - Strengthening Systems of Care for People with HIV and Opioid Use Disorder

SPA - State Plan Amendment

SUD - substance use disorder

SUPPORT - Substance Use-Disorder Prevention that Promoted Opioid Recovery and Treatment for Patients and Communities

TA - technical assistance

TCM - targeted case management

Tx - treatment

URI - University of Rhode Island

Additional Resources

Case Studies: Medicaid Managed Care Plan Best Practices in Hepatitis C Linkage to Care, Treatment, and Retention NASTAD

This resources focuses on flexibilities available to Medicaid managed care plans to address hepatitis C, including innovative approaches to providing case management and linkage services for individuals living with hepatitis C.

Financing HIV Prevention Services

This case study series highlights innovative ways that Medicaid programs and Medicaid managed care plans are partnering with HIV programs to better coordinate care for people living with and at increased risk for HIV.

The Integration of Harm Reduction and Healthcare: Implications and Lessons for Healthcare Reform

THE NEW YORK ACADEMY OF MEDICINE

This research paper includes a deep dive into how New York has used flexibilities and funding made available through the Affordable Care Act (ACA) to expand access to harm reduction services.

Medicaid SUPPORT Act Information смя

Centers for Medicare & Medicaid Services (CMS) has published background information on new funding available through the federal SUPPORT Act to increase access to substance use disorder services through Medicaid, including detailed information on what states have received funding through this mechanism.

Modernizing Public Health to Meet the Needs of People who Use Drugs: ACA Opportunities NASTAD

This resource includes snapshots of different ways that public and private payers have financed community-based services for people who use drugs.

Recovery Support Services for Medicaid Beneficiaries with a Substance Use Disorder

MACPAC

This report provides background on Medicaid statutory and regulatory authorities for coverage of a range of substance use disorder services, including peer recovery support.

Next steps

Interested in learning even more? Email us at <u>ssc@jsi.com</u> or contact your JSI or NASTAD TA Lead to explore opportunities to discuss this topic with other state partners during in-depth conversations.

Thank you for your participation!